Microsoft Repeatable Solution abstract: Valo Teamwork

# Solution Information

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| **Solution Name:** | Valo Teamwork |
| **Services Used:** | GraphAPI;SharePoint Sites;SPFx;Azure |
| **Solution Availability/Status:** | <remove this line from the entry, please> |
| **Relevant Industries for the Solution:** | All Industries |
| **Target Business Functions:** | Human Resources, Project Management Offices, Project Managers, IT, Governance |
| **Personas:** | HR, IT, PM organization |

# Success Story Body Content

## Business needs/problem

Describe the business problems, challenges and opportunities this designed Solution wanted to address in plain language. This section should answer key questions including:

* How were things working prior to this solution? Who did what and when?
* What was not working well?
* What was the need of this Solution to be designed? What were the challenges the customers were facing worldwide and what led Microsoft design this Solution in order to help customers continue their processes worldwide?
* What other tools or apps were used to accomplish the activity in place of this Solution earlier?
* Why is the problem worth solving? Think of the impact of this problem on all the stakeholders and what would happen if we didn’t solve the problem. ​

Governing creation of Microsoft Teams, Microsoft 365 groups, Yammer Groups and SharePoint sites is already possible in Microsoft 365.  However, in many scenarios, it requires unnecessary, repetitive manual work from IT Administrators hindering the flow of collaboration from the project team which can slow down productivity. Moreover, there is no place in Microsoft 365 OOTB to find all workspaces and search groups and sites based on enterprise metadata, different template types and display name. Valo Teamwork is the solution with automated governance including naming policies, default membership, security features and much more.

## Business solution

Describe how Microsoft designed Solution helped address the business needs/problem. This section should answer key questions including:

* How did the Solution approach addressing the customer need?
* What were the features & functions of the Solution designed?
* How did we improve a process or enable a better outcome with the Solution?
* How was this solution implemented?

Valo Teamwork is a digital collaboration solution that can be used to automate the creation of Microsoft Teams teams, Microsoft 365 groups, Yammer Groups and SharePoint sites (classic and modern). The creation process supports customizable templates that power users and administrators can create based on their business needs. All templates support governance, lifecycle management and provisioning features. Here a list of some important functionalities that can be configured at template level:  
  
Governance:

* naming policies (different rules for URL, and display name with support for suffix, prefix and banned words),
* membership settings (default owners/members, and minimum number of owners/members),
* privacy settings (sensitivity labels, external sharing, and public/private)
* terms and conditions (users will need to accept the terms and conditions before creating team)
* limit access to templates to specific users

Provisioning

* PnP support
* Site Designs support
* Enterprise Metadata
* Planner templates (buckets and tasks)
* Teams (Icon, Settings, Apps, Channels, Tabs [pre-configured tabs] and chat messages)

Lifecycle

* Enable/Disable approval for all templates
* Power Automate support (Build complex workflows for approval)
* Guided steps to create a team based on a template
* Manual archiving after workspace creation
* Auto-Archiving (Coming soon)

End-Users can create workspaces based on pre-defined templates. This is possible through an innovative, self-explanatory, and modern request form. After creation, users can search for their workspaces using an integrated dashboard which supports searching for display name as well as filtering by enterprise metadata and template type. Everything is accessible from Microsoft Teams via a personal app and from SharePoint using a SPFx web part.

## Business value

Describe the business outcomes that the customers worldwide are realizing based on this Solution. This section should answer key questions including:

* How did users respond to this Solution?
* What business benefits reflect their success (examples may be: reduced cost, reduced time on key processes, increased sales, improved customer service)? What metrics (amounts, percentages, etc.) demonstrate that success?
* How did this solution secure competitive win (if applicable)?

Valo Teamwork enables power users and administrators to automate the creation of workspaces and avoid pitfalls. Additional governance features enable administrators to identify Microsoft Teams and Microsoft 365 groups without owners, members, and enterprise metadata. Moreover, an advanced analytics area enables administrators to analyze the usage of the workspaces by providing information such as external sharing, different privacy levels and archiving status.

Basically, Valo Teamwork reduces costs by offering a standardize creation process which is based on pre-defined templates allowing end-users to create ready-to-go digital workspaces. Moreover, Valo Teamwork reduces IT cost by helping IT Administrators to reduce repetitive manual work. Additionally, end-users take advantage of an integrated dashboard that offers a single-view for all end-users’ digital teams, projects, groups, and sites.

## Success factors

Describe the success factors and best practices that enabled this Solution to achieve its desired outcomes. This section should answer key questions such as:

* How has the Solution helped organization to leverage Teams capabilities as a platform?
* What are the major Highlights & learnings we can draw from the Solution designed?
* What guidance and insights came from this Solution that would help others be successful?

***<Enter text here>***

Valo Teamwork simplifies the governance of Microsoft Teams and other types of workspaces in Microsoft 365. Please, find below a list of benefits:

* Comprehensive Microsoft Teams templates allow end-users to create ready-to-use Microsoft Teams teams. This allows end-users to focus on other tasks rather than configuring workspaces
* Enhanced governance and templating features allow administrators to avoid pitfalls and create Microsoft Teams teams and other types of workspaces with pre-defined rules
* A unified creation process allows end-users to create any type of workspaces (incl. Microsoft Teams) from one single place with pre-defined configuration and content
* End-users can access all the workspaces they need in daily work from an integrated dashboard
* Valo Teamwork can be used directly from Microsoft Teams as a personal app and as a web part in SharePoint

Our customers have been using Valo Teamwork to automatically create, manage and control their workspaces in Microsoft 365!

## Important Links: Please include links to be added in our **“Resources to Get Stated”** Section. You can add the below mentioned links: 1. Pitch Deck – This deck can have all the UX Screens which gives an overview of the App template designed. 2. Demo Guide – This link should be a step-by-step guide for live demos. 3. Deployment Guide – This link should have deployment guide for the customers to leverage the solution. 4. Demo Video – This video link should showcase the Walkthrough of the App template. 5. Documentation – This link should have a detailed documentation of the App template. 6. Solution Overview – This link should have the overview of the main components of the App Template.

[***https://microsoft-my.sharepoint-df.com/:f:/p/nsuter/EhJMoCKo8zZItTRw6Gv1lGgBetm4rvSkeTAHnj5LvMW78w?e=22wTo8***](https://microsoft-my.sharepoint-df.com/:f:/p/nsuter/EhJMoCKo8zZItTRw6Gv1lGgBetm4rvSkeTAHnj5LvMW78w?e=22wTo8)

## Customer Pipeline: Please include the list of the customers who are leveraging this designed Solution presently or have interest in the future.

***https://www.valointranet.com/customer-stories/***

## PLATFORM: Required Solution Files & Assets

For this designed Solution, we must have links to key artifacts or assets that provide a Solution Overview, Architecture Design & description demonstrating the services used in detail, and/or Screenshots of the Teams-driven transformation. Add links below for SDW report, UX screens, solution blueprint, architecture diagrams, functional spec, etc.

***Diagram can be found here:*** [***https://microsoft-my.sharepoint-df.com/:f:/p/nsuter/EhJMoCKo8zZItTRw6Gv1lGgBetm4rvSkeTAHnj5LvMW78w?e=22wTo8***](https://microsoft-my.sharepoint-df.com/:f:/p/nsuter/EhJMoCKo8zZItTRw6Gv1lGgBetm4rvSkeTAHnj5LvMW78w?e=22wTo8)

***Valo Teamwork has the main components:***

* ***Azure App service: Responsible for the provisioning of workspaces***
* ***Azure Functions: Provides front-end with data. Additionally, it captures Microsoft Teams as templates***
* ***Azure Storage: Stores data used in front-end and log information***
* ***Azure Bot (Coming soon): Notifies end-users about changes in the lifecycle process, such as change in the approval status of an order or if an order is available for approval***
* ***Microsoft Teams Personal app: Displays Valo Teamwork inside Microsoft Teams***